

PAKLAND TRAVELS PVT. LTD*Agreement between The Company & The Hajj Applicant***14-Days Hajj Package 1446H [2025]**

The Hajj package policy offered by **Pakland Travels Pvt. Ltd** is presented for your review. By signing this agreement, you agree to the terms and conditions of this Hajj Services Package for **Hajj 2025 – 1446H**. You also acknowledge that you can walk approximately 32 km to 37 km (partially) during Hajj days in hot weather (or must have an attendant with a wheelchair if needed.)

Terms & Conditions:

- 1. Travel and Immigration:** "Pilgrims (Hujjaj) are required to report to Faisalabad International Airport at least 3 to 4 hours prior to scheduled flight departure time on an individual basis in Pakistan. Upon arrival, they will be responsible for completing their custom clearance, checking in at the airline counter, and processing their immigration documentation independently. *Overseas pilgrims are responsible for arranging their own travel and immigration requirements, including purchasing airline tickets and understanding airline rules and regulations, as well as handling immigration matters at their destination.*
- 2. Seat allocation** on the aircraft will be determined by Fly Dubai's seating policy at the time of boarding. The airline will assign seats to passengers in accordance with their standard operating procedures and policies.
- 3. Ground Transfer:** All Ground transfers from Jeddah Airport to Makkah Hotel to Madinah Hotel and from Madinah Hotel to Madinah Airports & Mashair will be on buses provided by the Saudi Government/Saudi Syndicate System (NAQABA). If pilgrims choose to travel by private car or Harmain train, they must bear the associated costs.
- 4. Transportation Delays:** Pilgrims may have to wait a few hours for transfers due to road congestion or roadblocks by the Saudi Hajj administration.
- 5. Ziaraat in Madinah:** Air-conditioned buses will be provided for Ziaraat in Madinah according to Saudi regulations (Taleemat).
- 6. Accommodation in Aziziya:** Stay at Aziziya Apartment/Building (Standard) (about 5-8 km from Haram) will accommodate up to five persons per room based on gender (according to chosen Hajj packages). This stay will be from 31 May 2025 to 10 June 2025 (4th Zill'Hajj to 14th Zill'Hajj, subject to the moon sighting or directives from the Wizarat e Hajj Saudi Arabia).
- 7. Meals in Aziziya:** Buffet breakfast, lunch, and dinner will be served through mobile catering using disposable crockery.
- 8. Transportation Challenges:** From 4th Zill'Hajj to 14th Zill'Hajj, the transportation system to Haram will be heavily congested, causing potential delays.
- 9. Wheelchair Handlers:** Availability of wheelchair handlers is subject to approval from Saudi authorities. Charges for handlers are not included in the package and must be paid separately. Handlers are available only in Makkah during Hajj days except in Medina. Pilgrims must arrange their own wheelchairs.

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- 10. Walking Requirements:** During the 5 days of Hajj, pilgrims may need to walk long distances, particularly in Mina (10 ZillHajj – 12 ZillHajj), due to transportation restrictions imposed by Saudi authorities to manage human traffic.
- 11. Specific Times for Haram Visits:** 8-10 Seater vehicle will be arranged for Haram visits at different times during the stay in Aziziya on 5th, 6th, 7th and 13th ZillHajj only. Drop off transport Facility to Haram at best possible nearest place.
- 12. Hajj Days:** Hajj days will be from 8th Zill'Hajj to 12th Zill'Hajj (4th June – 8th June). Pilgrims will stay in Mina/Arafat camps at Maktab Category "A" (Zone 1 in Mina), arranged by Tawafa Company Al Bait Guests (according to Saudi Taleemat).
- 13. Transfer to Mina:** Pilgrims will be transported from Aziziya to Mina on 8th Zill'Hajj by bus at approximately 6 AM.
- 14. Mina Camps:** During the stay in Mina camps, pilgrims will be accommodated based on gender in air-cooled/air-conditioned camps covered with gypsum walls. Sofa beds and pillows & other items will be provided for "A" Categories (as directed by Saudi Taleemat & MOH Saudi Arabia, TAWAFA/KIDANA/Al Bait Guests).
- 15. Camp Accommodation:** Accommodation arrangements in Mina and Arafat camps will be made by Saudi authorities based on the available camp size. Services will be provided under Category A Maktab with air-conditioned tents. Separate sections will be arranged for men and women, as per Saudi Arabia's Hajj guidelines. Each tent will accommodate approx. 16 - 32 pilgrims as per available space. Provision of additional private wash room is dependent on KIDANA/TAWAF and MOH KSA policy.
- 16. Transfer to Arafat:** Pilgrims will move from Mina to Arafat on the night of 8th/9th Zill'Hajj by bus at approximately midnight.
- 17. Arafat:** Air-conditioned marquees (split into separate sections for men and women) will accommodate an average of 150 pilgrims in each section.
- 18. Meals in Mina/Arafat:** Breakfast, lunch, and dinner will be served in a shared area in queues using disposable crockery.
- 19. Transport During Hajj Days:** Seat-by-seat private transport will be provided during Hajj days.
- 20. Meals in Arafat:** During the stay in Arafat, breakfast and lunch will be served, and take-away meal boxes (dry items) will be provided for Muzdalfa.
- 21. Stay in Muzdalfa:** On the night of 9th/10th Zill'Hajj, pilgrims will stay in the open area in Muzdalfa. The movement from Muzdalfa to Mina on 10th Zill'Hajj morning will be by walk or bus (depend on situation).
- 22. Tawaf e Ziarah:** Pilgrims will perform Tawaf e Ziarah in groups, traveling from Mina to Haram by bus/by walk.
- 23. Return to Aziziya:** After completing Hajj, pilgrims will return from Mina to Aziziya by walk on 12th Zill'Hajj.

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- 24. Stay in Madinah:** Stay at “Grand Plaza” Madina & “Dallah Taibah” in Madinah, according to chosen Hajj packages (located in Markaziya, about 100 meters from Masjid e Nabwi) will be from 10th June 2025 to 13th June 2025 (**checkout after Zuhr**) (14th Zill’Hajj to 17th Zill’Hajj). Buffet meals three times will be served at the hotel buffet area.
- 25. Room Allotment:** Room allotment is done by the hotel management on the booking day. Rooms are given as they become available after vacuum, so **availability of rooms on the same floor or together cannot be guaranteed.**
- 26. Extra Beds:** Hotels provide extra beds in standard double bedrooms to make triple and quad occupancy.

Special Notes:

- 1. Date Adjustments:** Hotels are booked on Georgian any changes in moon sighting will be managed accordingly.
- 2. Qurbani:** Qurbani is not included in the package.
- 3. Vaccinations:** Meningitis (Mandatory) for all pilgrims. Polio certificate may be required for the pilgrims travelling from Pakistan.
- 4. Formalities:** All formalities will be completed with reference to and approval by The Ministry of Religious Affairs.
- 5. Orientation & Training:** An orientation and training program before Hajj will be conducted by a religious scholar for Pakistan Pilgrims. Overseas pilgrims get the training online.
- 6. Meals During Hajj Days:** Food will be served only in Mina and Arafat according to the plan.
- 7. Air Conditioning:** The operation of air coolers and air conditioners in Mina and Arafat tents is managed by the Saudi Hajj administration. Pakland Travels is not responsible for any inefficiencies.
- 8. Non-Refundable Payment:** After issuance of the Hajj visa, the payment is non-refundable.
- 9. Luggage Supervision:** During travel, please load/unload your luggage under your supervision. Pakland Travels is not responsible for any loss of luggage or valuables.
- 10. No Accommodation for Others:** We regret that we cannot accommodate friends or relatives from other groups, visit visas, or government schemes during your stay in Makkah, Madinah, Aziziya, Mina, and Arafat.
- 11. Damages:** Pilgrims will be responsible for any damages caused during their stay in Makkah, Madinah Hotel, and Aziziya accommodation.
- 12. Elevator Wait Times:** Due to the heavy load of pilgrims, you may have to wait for lifts/elevators. Please be patient.
- 13. MoRA Package:** Our hajj package is designed as per MoRA package no. 6 with up gradation in Madinah Hotel, Maktab & Zone Category, Hajj Transport additional Services and others.

PAKLAND TRAVELS PVT. LTD*Agreement between The Company & The Hajj Applicant***PACKAGE COST PER PERSON IN USD / PKR****Maktab Category A – Zone 1**

Makkah Azizia & Madinah Grand Plaza			
	With Ticket		With Out Ticket
Quad / Sharing (5 PAX) In Azizia, & Quad in Madina	USD 7600 PKR 2,145,000		USD 6300 PKR 1,781,000
Upgrade to Triple In Azizia & Madina	USD 7970 PKR 2,249,450		USD 6670 PKR 1,885,450
Upgrade to Double In Azizia & Madina	USD 8700 PKR 2,455,480		USD 7400 PKR 2,091,480
Upgrade to Madinah Hotel Dallah Taibah			
Quad in Azizia & Madina	USD 8570 PKR 2,418,800		USD 7270 PKR 2,054,800
Upgrade to Triple In Aziza & Madina	USD 8840 PKR 2,495,000		USD 7540 PKR 2,131,000
Upgrade to Double In Aziza & Madina	USD 9825 PKR 2,773,000		USD 8525 PKR 2,409,000

Received Amount from Hajj Applicant: PKR _____

Received Amount from Hajj Applicant: USD _____

Acknowledgment and Agreement: By signing below, you acknowledge that you have read, understood, and agreed to the above terms and conditions.



Pakland Travels (Pvt) Ltd.

Hajj Application #**MUHAMMAD ALA ABIDI**

Applicant Name

Applicant Signature

Applicant Thumb Impression

Male Left Thumb / Female Right Thumb